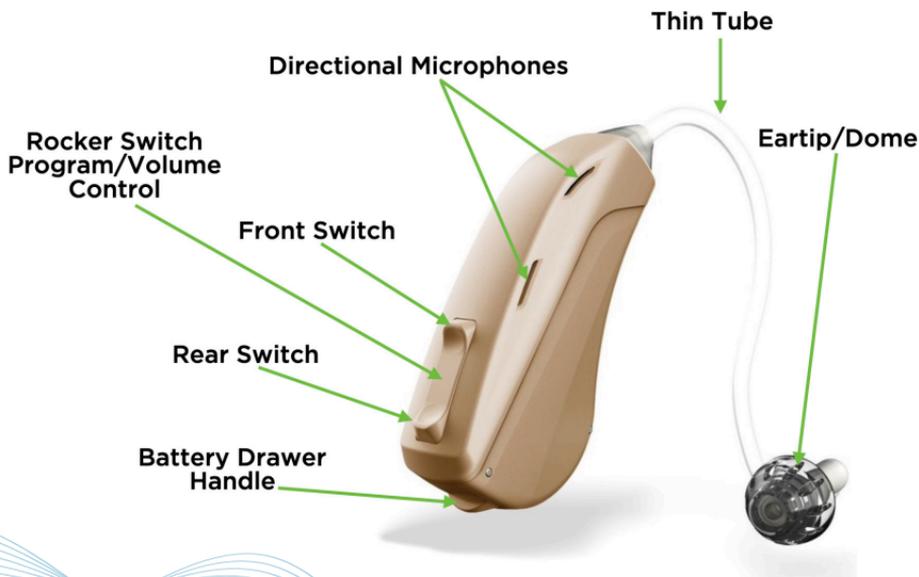




Device Overview



Introduction

Congratulations on your new New Hearing Aids!

Delivered in this little hearing package is a state-of-the-art set of digital signal processing algorithms and features.

Finely tuned, this device creates an elite listening experience created for the Direct-To-Consumer market.

These pre-programmed hearing aids are for those people with mild to moderate hearing loss.

Preset Programs



Home: For all-around use at home, in quiet, small groups or watching TV



Restaurant: For use in noisy environments to better hear speech in noise



Outside/Car: For use primarily outdoors or in the car



Music: For use in loud stadiums, auditoriums, concerts or music in general

Using Your Hearing Aids

Installing the Battery

Before using your device, a new battery **must** be installed.

1. Using the battery drawer handle, open the battery drawer to the OPEN position.
2. Take a new, fresh from the package #312 battery, remove the tab from the battery, and place the battery into the battery drawer with the positive side up, as indicated by the "+" on the battery drawer.
3. Push the battery drawer closed to the fully closed (ON) position by pressing on the battery drawer handle past the first click until the battery drawer is completely shut.
4. The hearing aid automatically powers on, after a five second delay, when the battery drawer is in the fully closed (ON) position.



Right and Left Device Indicators

The right aid is indicated by “R” printed on the thin tube.

The left aid is indicated by “L” printed on the thin tube.



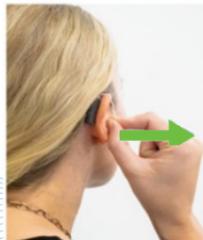
Placing the Hearing Aids on Your Ears

1. Place the hearing aid behind your ear and hold it in place.
2. Using the other hand if needed, gently insert the dome into your ear canal until the thin tube rests against your head.
3. Ensure the dome is seated securely in your ear and the device is resting comfortably behind your ear.



Removing the Hearing Aids from Your Ears

1. Grasp the thin tube with your thumb and index finger.
2. Gently pull the thin tube directly outward to remove the thin tube out of your ear canal.
3. Remove the hearing aid from behind your ear.

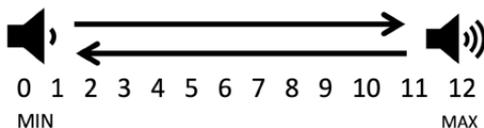


Adjusting your hearing aid with the Rocker Switch

The rocker switch is used to change the volume and programs of the device.

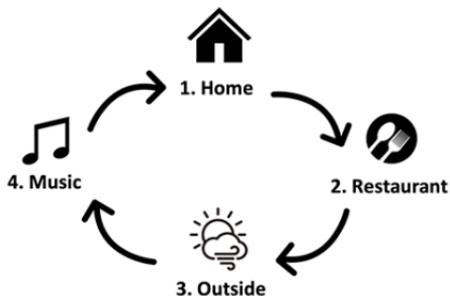
Volume Control

To increase the volume, press and release the front switch quickly. To decrease the volume, press and release the rear switch quickly. A tone/indicator will sound when the volume changes. A triple beep or voice indicator will play when the minimum/maximum volume has been reached.



Program Control

To select the next program, press and hold for one second on the front switch, then release. To select the previous program, press and hold the rear switch greater than one second and release. A beep or voice alert will play when the button has been pressed long enough. A voice indicator will play indicating the program that has been selected.



Battery Drawer Functions

The battery drawer has three positions: ON (fully closed), OFF (partially open), and OPEN.



On



Off



Open

Fully closed position is the ON position. When the battery drawer is in the fully closed position with a fresh battery installed, it will power on and be ready to use.

The OFF position of the battery drawer is located between fully closed and fully open. It is used to turn the hearing aid OFF without allowing the battery to fall out of the device. When the device is not in use, use the battery drawer handle to open the battery drawer to the OFF position. This will avoid draining the battery and extend the battery life. This is especially important to do before you go to sleep at night.

The OPEN (fully open) position should be used when changing the battery. In this position, the battery is accessible for removal and replacement.

Low Battery Indicator

When the device battery is low, you will hear a voice indicator. The low battery voice indicator will continue to emit every 5 minutes until the battery is changed or the battery dies.

Replacing the Battery

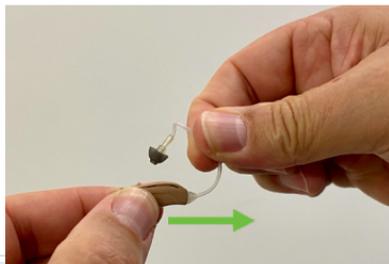
When the battery needs to be replaced, use the battery drawer handle to open the battery drawer to the OPEN (fully open) position. Remove the dead battery and dispose of the battery. Take a new, fresh from the package #312 battery, remove the brown tab from the battery, and place the battery into the battery drawer with the positive side up, as indicated by the "+" on the battery drawer. Push the battery drawer closed past the first click (OFF position) to the fully closed (ON) position to turn on the device.

Battery Replacement

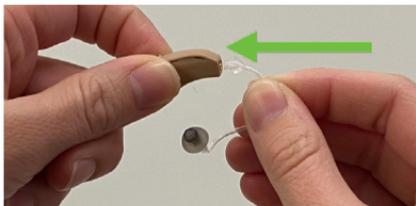
Each device uses one #312 size zinc-air battery.

Replacing & Installing a Thin Tube

A thin tube may be removed to be cleaned or to change sizes. To remove a thin tube, grab the thin tube plastic connector and rotate the thin tube 180 degrees (see left figure below). Hold onto the device with one hand and the thin tube with the other hand, as shown in the right figure below. Pull the thin tube straight out from the device until it separates from the device.



The thin tube is installed by holding it by the plastic connector end and pushing it over the gold connector until it is fully seated in the orientation shown below. Double check that the thin tube is fully seated over the gold connector before placing the device onto your ear.



Replacing & Installing a Dome

A dome may be removed to be replaced or to change sizes. To remove the dome, hold the thin tube in one hand and pinch the end or side of the dome with the other hand. Pull the dome straight out from the thin tube barbs.

A new dome is installed by holding onto the end of the dome and pushing the dome over the barbs of the thin tube. Ensure the dome is **completely** seated over all the barbs.



Inspecting the Domes

Double check that the dome is **completely** seated by gently pulling on it to ensure it is secure before putting the device onto your ear.



NOTE: Be sure to inspect your domes for damage before installing. Do not use the dome if it is damaged, torn, or cut.

Maintenance and Care of the Device

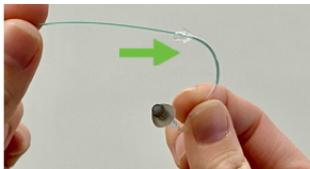
Your hearing aids are designed to resist moisture and perspiration; however, maintenance and care of your aids is important to sustaining excellent performance and long life of the device. If your hearing aid is exposed to water, sweat, or excess dust, the device must be cleaned and dried.

Cleaning your Hearing Device

Inspect your hearing aids for signs of dirt, earwax, and moisture. Clean the surface of the device with the brush provided in the package.

Cleaning Thin Tubes and Domes

Inspect your thin tubes and domes for signs of dirt, earwax, and moisture. If the thin tube or dome is visibly dirty, do not try to clean them with chemicals or harsh detergents. The thin tube can be cleaned by inserting the thin tube cleaning wire all the way through the thin tube (see figure below). Only use the thin tube wire provided in the package. The domes can be cleaned with dish soap and water or replacement domes can be ordered.



Device Storage

The device should be stored in a dry place at room temperature with the battery drawer in the OFF position when the device is not being used. The battery should be removed for any long-term storage.

Operating Conditions

The device can be operated in the following environmental conditions:

Temperature not to exceed 122F. Humidity not to exceed 95% rH

This hearing aid is classified as IP57 (depth of 1 meter for 60 minutes). It is designed to with-stand daily life (mild rain, perspiration). It is not intended to withstand liquids with chemical content such as detergents, chlorinated water, soap, hair spray, make up, cosmetics or saltwater. Do not immerse your hearing aid in water.

Conditions Causing Adverse Effect

Avoid excessive vibration, mechanical shock, and dropping your device on hard surfaces. Avoid exposure to excessive heat, humidity or water. These conditions may damage your device and void the warranty.

Children with Hearing Loss

This device cannot be used for children under the age of 18 years old.

Warnings

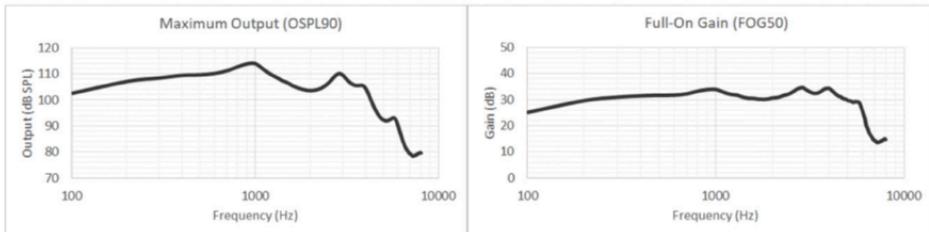
Consult a physician if any irritation, discomfort, accelerated accumulation of cerumen or other side effects result from using your hearing device.

Hearing aids will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. In most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it. The use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lipreading.

This device should be not used as a sole safety measure where lack or inability to hear may result in serious injury or death. Although the hearing aids are built to a high level of quality and reliability, they are not designed as a life sustaining device.

The hearing aid has been designed to meet stringent electromagnetic requirements; however, unintended interference with other devices or equipment may still be possible.

Technical Data



	2cc Coupler	OES Coupler
Max Power Output (dB SPL)	115	126
Max Peak Gain (dB)	35	46
Frequency Range (Hz)	<100 – 8000	<100 – 8000
THD (%)	< 1%	< 1%
EIN (dB SPL)	< 25	< 25
Current (mA)	< 1.2	< 1.2
Battery Life (days)	5 to 8	5 to 8

Data is typical performance with closed domes in Test Mode per ANSI s3.22 and IEC 60118-0. Actual battery life depends on volume setting, listening environment and battery quality. All data is subject to change without notice from ongoing continuous product improvements.

Troubleshooting

Issue	Possible Remedies
Dead, device does not turn on, no sound	<ol style="list-style-type: none"><li data-bbox="401 138 948 159">1. Ensure battery drawer is completely closed<li data-bbox="401 159 948 180">2. Replace battery<li data-bbox="401 180 948 263">3. Check thin tube for earwax or other material clogging tube. If present, clean or replace the thin tube.<li data-bbox="401 263 948 310">4. Check dome for earwax or other material clogging dome. If material is present, replace the dome.
Distorted or weak sound	<ol style="list-style-type: none"><li data-bbox="401 321 948 391">1. Check thin tube for earwax or other material clogging tube. If present, clean or replace the thin tube.<li data-bbox="401 391 948 439">2. Check dome for earwax or other material clogging dome. If material is present, replace the dome.
Moisture in hearing aid or tube	<ol style="list-style-type: none"><li data-bbox="401 449 948 491">1. Open battery drawer and allow the hearing aid to dry out<li data-bbox="401 491 948 518">2. Clean or replace thin tube
Feedback or whistling	<ol style="list-style-type: none"><li data-bbox="401 528 967 569">1. Ensure device is properly inserted. Remove and re-insert device<li data-bbox="401 569 967 625">2. Ensure proper style and size dome is in use. Try a larger size, closed style dome.<li data-bbox="401 625 967 646">3. Remove clothing, or other objects near ear<li data-bbox="401 646 967 694">4. Check dome for earwax or other material clogging dome. If material is present, replace the dome.
Too much background noise	<ol style="list-style-type: none"><li data-bbox="401 708 718 729">1. Select a different program<li data-bbox="401 729 760 750">2. Try a larger closed style dome
Too loud	<ol style="list-style-type: none"><li data-bbox="401 760 718 781">1. Turn down volume control<li data-bbox="401 781 718 801">2. Select a different program
Doesn't fit	<ol style="list-style-type: none"><li data-bbox="401 812 739 832">1. Try a different size thin tube<li data-bbox="401 832 708 853">2. Try a different size dome

If these steps do not resolve the issue, do not attempt to take apart the hearing device. Contact Discount Hearing for assistance.

Service and Warranty

The hearing device comes with a 90-day limited warranty against manufacturing defects. The warranty does not cover devices that are damaged, misused, abused or physically altered (including unauthorized repairs). This also includes removal or tampering with the serial number label. The warranty is also void if any other brand thin tube or dome are used on this device. Please only use Discount Hearing parts.

Hearing Device Repair

Contact Discount Hearing for information on how and where to obtain repair service or extra domes and thin tubes.



CONTACT US!



Online: www.discounthearing.com



eMail: info@discounthearing.com



Give us a call: 1-888-901-6411



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 DiscountHearing.com



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