

Your satisfaction is important to us, if you are not completely satisfied with your Discount Hearing, hearing aids, return it for a full refund within 49 days of the purchase date.

We hope you give your ears and brain a chance to adapt to your new hearing aids. We recommend you wear them every day, as often as you can, for up to two full weeks. However, this is only a suggestion and not required. Return your hearing aids at any time for a full refund, within 49 days of the purchase date.

All returned products must include our 49-day money-back guarantee return form. You can find that form at www.discounthearing.com/resources/

Please call Discount Hearing Customer Service at 1-888-901-6411 with any questions. We are available Monday - Friday, 9:00 AM - 5:00 PM CST.

Sorry, we're unable to grant any return requests after 49 days from the date of purchase as shown on your invoice.

90-day Limited Warranty

Your hearing aids come with a 90-day limited warranty against manufacturing defects.

If it is determined the unit failed to work due to parts, materials or workmanship, we will repair or replace it for free. The warranty does not cover damaged, misused, abused, or physically altered (including unauthorized repairs) devices. This also includes removal or tampering with the serial number label. The warranty is also void if any other brand thin tube or dome is used on this device.

Contact Discount Hearing for information on how and where to obtain repair service or extra domes and thin tubes.



All Discount Hearing, hearing devices come with a 90-day limited warranty against manufacturing defects. An incomplete form will delay your warranty claim. Please complete the Information requested below.

Once submitted, Discount Hearing may require up to 7 days to process your warranty claim.

STEP 1 - Complete Contact/Ship To Information

The information below must be completed in full.

1 Purchaser Name _____

Mailing Address _____

City/State/Zip _____

Phone Number _____ Email _____

2 Date of Purchase _____ Order Number _____

(Specific month/day/year required)

STEP 2 - List reason for warranty claim

3 Reason for Warranty Claim Component Failure No Sound Sound Quality Damaged/Defective

Describe the malfunction (for example, makes funny screeching sound)

4 How would you like us to handle fund for return/exchange?

Exchange Item (Please call Discount Hearing 1:888-901-6411)

Refund in form of original payment

Discount Hearing Store credit

STEP 3 - Sworn Statement and signature

I certify, the information on this form is true and correct. I further understand, filing a claim for a misused, abused or physically altered product (this includes unauthorized repairs, removal or tampering with the serial number label, use of other brand thin tube or dome are used on this device) is dishonest and unlawful and may lead to a denial of my warranty claim.

PURCHASERS SIGNATURE _____ Date _____

Enclose the warranty claim form with damaged product(s). Attach the return label provided in your shipment. Return through any shipper or insured mail to address below:

Discount Hearing, Inc.
113 E 93rd Ave.
Crown Point, IN 46307



Online: www.discounthearing.com



Email: info@discounthearing.com



Give us a call: 1-888-901-6411